

12. COMPANY'S EXPANDED RIGHTS TO CANCEL. BECAUSE COMPANY CARES SO MUCH ABOUT IT'S CUSTOMERS, IN ADDITION TO ANY STATUTORY RIGHTS YOU MAY HAVE TO CANCEL THIS AGREEMENT, AS A COMPANY CUSTOMER YOU MAY CANCEL INSTALLATION OF THE SYSTEM OR (II) APPROVAL OF FINANCING ASSOCIATED WITH YOUR PURCHASE OF THE SYSTEM AND/OR AN INTIAIL DISBURSEMENT OF LOAN PROCEEDS RELATED THERETO. Notwithstanding the foregoing expanded rights to cancel this Agreement, in the event you agree to have complimentary or appurtenant equipment ("Complimentary Equipment") installed by Company or its affiliate prior to the commencement of the installation of the System, upon the commencement of the installation of the Complimentary Equipment you shall no longer have a right to cancel this Agreement, other than as provided in Section 11 hereof. As examples rather than to provide an exhaustive list, the term "Complimentary Equipment" may include equipment and technologies such as sprinkler system monitoring equipment and HVAC monitoring equipment.

Commented [WWL1]: This makes more sense if it is singular rather than plural.

Commented [WWL2]: They are trying to tell a story here, the narrative is, we love our customers. This does not belong in a contract. As an owner it could be argued that you are willing to accept the worst possible outcome because your love is so strong for your customers.

Commented [WWL3]: I am not sure this is needed, if there are statutory rights, there is no need to mention it, everyone has them by law regardless of whether they are mentioned here.

Commented [WWL4]: They should have just started with this sentence, but cut off "As a company customer" and began with "You may cancel"

Commented [WWL5]: If you read through this agreement, you will notice. "Agreement" and "Installation" being used interchangeably. The title says right to cancel the agreement, but the clause talks about right to cancel the "installation" and "approval of financing" or "initial disbursement".

This confuses the rights given. Do you have the right to cancel the agreement or do you have the right to cancel the installation, disbursement, and approval?

Commented [WWL6]: Again, it just called the rights to cancel the installation, disbursement, and approval, the right to cancel the agreement.

Commented [WWL7]: Here again they have switched to agreement rather than using the "install, approval, and disbursement".